

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

Received & Inspected

NOV 19 2012

FCC Mail Room

CG Docket Nos. 03-123 and 10-51

I am a deaf person who uses Video Relay Services (VRS) for my communication with hearing people. VRS is a communication tool I use every day.

I am writing because I am very concerned about the Federal Communication Commission's (FCC's) recent proposals to change the way VRS works. I can't imagine life without the current services I use. I don't want to see those services change!

The Americans With Disabilities Act (ADA) moved deaf people forward and opened up opportunities for us. The ADA assured deaf people (like me) that we will have access to "functionally-equivalent" communication - communication choices and services similar to those enjoyed by hearing people. To date, Video Relay Service (VRS) is the most functionally-equivalent communication service for deaf people.

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I am concerned that if the FCC's proposals go into effect, I won't have a choice in my VRS provider. I don't want my calls to be routed through a centralized database that would assign my calls to different providers. Hearing people have a choice in service providers. I want a choice.

I am concerned that if the FCC's proposals go into effect and there are rate cuts for VRS providers, the quality of my service will suffer. I'm concerned that with very limited resources, VRS providers might have to make changes that would result in longer hold times and unreliable service. Hearing people have a choice to choose quality service. I don't want VRS quality to suffer because VRS providers have no choice but to cut aspects of their service.

Please fulfill the promises of the ADA! I want functional equivalency. I want choices - in equipment, providers and quality. Please ensure that the VRS services I currently enjoy are maintained.

Sincerely,

Name: Stacy Smits

Title: ABC

Address: 2071 Jenny Ct Pulaski WI 54162

Telephone Number: 920-569-2223

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Sincerely, *Robert Daskam*

Name:

Title:

Address: *805 S Jefferson St Apt 18*

Telephone Number: *714-203-1523*

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Sincerely,

Name: Michelle A. Tipler

Title:

Address: N6323 Townline Rd, Casco, WI 54205

Telephone Number:

VR# (920) 365-5147

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Sincerely,

Name: *Mary Anne Shifflett*

~~Name:~~ Address: *208 S. Ontario St., De Pere, WI 54115*

Telephone Number: *(920) 569-2075*

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Sincerely,

Name: *Dennis Etheridge*

Title:

Address: *89-6th St. Apt. 14 Clintonville, WI 54929-1696*

Telephone Number: *cell-715-250-4774 VP-715-407-4457*

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Sincerely,

Name: *Joyce McSloy*

Title:

Address: *112 OAK CT SHAWANO, WI 54166*

Telephone Number: *715-203-1604*

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Sincerely,

Name: *Norbert Snortum*

Title:

Address: *251 Highland Park Ave #425 Deun Bay, WI 54302*

Telephone Number:
920-569-2076

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Sincerely,

Name: *Patti Snortum*

Title:

Address: *251 Highland Park Ave #25 Green Bay, WI 54302*

Telephone Number: *920-569-2076*

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I am deaf. I want functionally-equivalent VRS communication.

VRS connects deaf and hearing people, making real-time conversations in ASL and English possible. If you value VRS as a crucial communication tool, it is important that you tell the FCC, your... **[+] more**

Recipients

- FCC(+)

Guidelines

Below is a sample letter you can use to send to the FCC. Or you may want to change the letter to reflect your thoughts and opinions.

Message**Subject**

I am deaf. I want functionally-equivalent VRS comm

Salutation

Dear [Recipient's name inserted here]:

Body

CG Docket Nos. 03-123 and 10-51

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The Americans With Disabilities Act (ADA) assured deaf people access to "functionally...
Length : 1738

Your Information

Prefix First Name Last Name Suffix
Ms. ☐ Theodora Ing

Email
dora5766@juno.com

Phone Fax
571-766-0760

Home Information

Street Address
5766 Rexford Court, Apt N

City State Zipcode
Springfield VA ☐ 22152

☒ I want to receive future alerts

☒ Remember Me (Uncheck on shared computers)

Recipients

- US Senators
- US Representative

Guidelines

Below is a sample letter you can use to send to your Congressional representative. Or, you may want to change the letter to reflect your thoughts and opinions.

Message**Subject**

I am a deaf constituent. I want functionally-equival

Salutation

Dear [Recipient's name inserted here]:

Theodora Ing
11/12/12

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Body

CG Docket Nos. 03-123 and 10-51

I am a deaf person who uses Video Relay Services (VRS) for my communication with hearing people. VRS is a communication tool I use every day.

The Federal Communication Commission (FCC) is considering making changes to the VRS program that would reduce the quality of, and access to, a service that is crucial for people who are deaf or hard-of-hearing. I hope that you will oppose these changes. I have submitted comments to the FCC and wanted to share them with you.

Length : 1861

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